



ARUL ANANDAR COLLEGE

(An Autonomous Institution Affiliated to Madurai Kamaraj University)
Re-accredited (3rd cycle) by NAAC with 'A' Grade - CGPA 3.66
on a 4-point scale
Karumathur - 625 514, Madurai District, Tamilnadu

5.1.5 Students Grievance and Appeal Committee

Minutes of Meeting



ARUL ANANDAR COLLEGE
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Karumathur - 625514, Madurai District, Tamil Nadu

Students Grievance and Appeal Committee

Minutes of the meeting

Minutes of the Students Grievance and Appeal Committee meeting held on **5th September 2019** at Principal's office. The following were present:

Rev. Dr. S. Basil Xavier S.J., Principal & Chairman

Dr. G. Gurusamy, Dean- Students Convener

Ms. A. Sahaya Josephine Mary, Dean- Women Students

Dr. V. Nirmal Rajkumar, Assistant Professor of Economics, Member

Dr. T. Kala., Assistant Professor of History, Member

Ms. I. Pradeepa. Assistant Professor of Mathematics, Member

Dr. B. Kalidas, Assistant Professor of English Literature, Member

The meeting was convened to address the following grievance:

Mr Joshua, parent of 17PHY149 had lodged a complaint saying that his ward's classmates (17PHY119, 17PHY109) disturbed her studies by persuading her to use their mobile phones unnecessarily which had caused adverse effect in the ward's progress in studies and stress for the parents. Hence the parent requested the department to address the issue. The Head, department of Physics forwarded the same to the Students Grievance Committee which discussed the issue and arrived at the following measures.

- To invite the parents for a meeting and assure them of the safety of the ward.
- To warn and counsel the wards involved.
- To obtain a letter of apology from the wards concerned.

Dean for Student Affairs

Principal



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Students Grievance and Appeal Committee

Action Taken Report

The Students Grievance and Appeal Committee convened a meeting on **5th September 2019** to address the complaint lodged by Mr. Joshua, parent of 17PHY149 student of Physics department. The Students Grievance Committee discussed the matter in detail and took the following measures.

- The parents were invited for a meeting and assured them of the redressal of the complaint.
- The wards involved were warned and counseled.
- A letter of apology was obtained from the wards concerned.

Dean for Student Affairs

Principal



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Students Grievance and Appeal Committee

Minutes of the meeting

Minutes of the **Students Grievance and Appeal Committee** meeting held on 14th **November 2019** in Principal's office. The following were present:

Rev. Dr. S. Basil Xavier S.J., Principal & Chairman
Dr. G. Gurusamy, Dean- Students Affairs - Convener
Ms. A. Sahaya Josephine Mary, Dean- Women Students
Dr. V. Nirmal Rajkumar, Assistant Professor of Economics, Member
Dr. T. Kala., Assistant Professor of History, Member
Ms. I. Pradeepa. Assistant Professor of Mathematics, Member
Dr. B. Kalidas, Assistant Professor of English Literature, Member

The meeting was convened to address the following grievance:

The students of Philosophy lodged a complaint with regard to the transparency in judging the inter- departmental competitions. The Grievance Committee discussed the issue at length and arrived at the following measures:

- A panel of three judges instead of two should be appointed.
- The jury should avoid discussion among themselves while judging the events.
- A review of the events should be written.
- The circulars should be bilingual.
- A senior professor should be appointed as an observer.
- The results of the competition should have transparency.

Dean for Student Affairs

Principal



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Students Grievance and Appeal Committee

Action Taken Report

The Students Grievance and Appeal Committee convened a meeting on **14th November 2019** to address the complaint lodged by the students of Philosophy. The following measures were suggested and implemented in the events held thereafter.

- A panel of three judges instead of two should be appointed.
- The judges should be seated in different places and evaluating the event
- The judges should write a review of the events.
- The circulars should be bilingual
- A senior professor should be appointed as an observer.
- The judges should have some expertise in the given skill for judging.
- The results of the competition should have transparency.

Dean for Student Affairs

Principal